

Water Utility Safety Project

For Additional Information

Contact: **Steve Van Dyn Hoven**

Phone: **(920) 841- 8740**

The Town of Greenville is pleased announce that it has contracted Hydro Designs, Inc. of Brookfield, WI to assist with the **State required Cross Connection Control Program**. This program is designed to inform you the customer about existing or potential cross connections that may exist in your home/business internal plumbing system. Greenville Utility's goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve and protect our drinking water resources. We are committed to ensuring the quality of your drinking water.

CROSS CONNECTIONS

A cross connection is a direct or a potential arrangement of drinking water piping that is or can be connected to a questionable source. An example is the common garden hose attached to a sill cock with the end of the garden hose submerged into a bucket of detergent. Other examples may be your facilities' underground lawn sprinkling system or other machines and devices that use water.

Starting in 2010, our contracting firm Hydro Designs Inc will be notifying Commercial /Industrial Businesses' via postal letter with a scheduled date for a Cross Connection inspection. The Inspection will usually take less than 10 - 45 minutes and there is no fee for the Inspection. If you receive a notice and the specified date does not fit your schedule, please call the toll free number indicated for an appointment time. **Greenville Utilities will be conducting all residential Cross Connection Inspections, and will be contacting home owners in the near future.**

In order to maintain a safe and dependable drinking water supply we sometimes need to make requirements for improvements to our customer's internal plumbing. These improvements may result in a need for a cost to you our water customer. We ask that all our customers help us protect our drinking water supply by participating in the cross connection control program and the upcoming Water Utility efforts to increase the awareness of cross connections. Thank you for allowing us to continue providing your family with clean and safe drinking water.

CUSTOMERS QUESTIONS

If you have any questions about the program or any concerns, please contact: Hydro Designs, Inc. at **800-315-4305** or contact Steve, with the Town of Greenville at **(920)841-8740**.